

Jhanu Refund Policy

Effective Date: 01-01-2025

Jhanu offers subscription-based services. This policy outlines our approach to refunds.

1. Subscription Fees

All fees are billed monthly or annually, depending on your plan. Payment is required in advance.

2. Refund Eligibility

Refunds may be issued under the following conditions:

- Technical issues that prevent platform access for more than 72 consecutive hours.
- Duplicate charges due to billing errors.
- Cancellation within 7 days of initial purchase (first-time users only).

3. Non-Refundable Situations

- Partial use of the subscription period.
- Dissatisfaction due to academy-specific configurations.
- Failure to cancel before renewal date.

4. How to Request a Refund

Send an email to support@jhanu.com with your account details and reason for the request. We aim to respond within 5 business days.